

Coconino County Health & Human Services Offices Are Closed

Rental & Utility Assistance Services are Available

Due to the COVID-19 situation, CCHHS will continue to provide Rental and Utility Assistance Services by phone, email, mail or by appointment.

DO YOU NEED HELP?

Rental and Utility Assistance Services

Utility Assistance for
Electric • Gas • Wood • Water
Propane (100 gallons or more)

For required Documents for Utility and Rental Assistance - see back of flyer

Rental & Utility Assistance is available for Coconino County residents including seniors, disabled, families, veterans and those affected by COVID-19. **Must be income eligible.**

Schedule Your Phone Appointment:

928-679-7300

**Navajo Nation Residents please call
Social Services Division at 928-283-3266**



REQUIRED DOCUMENTS – Instructions for submitting applications will be shared during your phone appointment.

- Picture IDs for all household members over the age of 18.
- Original Birth Certificates, current passport, naturalization documentation, or CIBs for all household family members. Ask staff about other acceptable documents.
- Original Social Security cards for all household family members. (If you are missing a Social Security card(s) or Social Security award letter(s): Register at **www.socialsecurity.gov/myaccount** or **call: 1-(800) 772-1213 to request your documents.**
- Guardianship/custody documents for children you are caring for.
- Income for **ALL** household members for the last 30 days (i.e. including, but not limited to: current Social Security award letters, paystubs, child support (printout of payments received), unemployment verification (printout of payments received), self-employment income, and retirement/pensions etc. **NO BANK STATEMENTS.**
- Current lease listing ALL household family members. If a member of your household is no longer on the lease, then please provide an addendum indicating the person is no longer in the household. If you own your home, then a property tax record.
- Provide a current Supplemental Nutrition Assistance (food stamp) Award Letter **listing household members** and award amount.
- If you are on Section 8 Housing: Please provide a current worksheet showing your utility allowance.
- For utility bill assistance: Provide **past due and/or current utility bills** showing all charges. Assistance provided is for: gas, electric, wood, propane, and water. For propane, please provide an invoice from the propane company.
- For utility bill deposits: Provide name of utility company, account number, and amount of deposit.
- For rental/mortgage assistance: Provide a Late Notice or Eviction Notice if available.
- For move-in assistance: Ask staff for a **Move-In Confirmation Form.** We do not assist with move-in deposits &/or late fees.

Please visit our website to retrieve the intake form and complete to send to your case worker when they call. <https://www.coconino.az.gov/995/Forms-and-Resources>